



Government Solutions: Building the Future

Progressive Solutions for Stronger Communities

Public agencies face the daunting challenge of trying to modernize operations and elevate value for their communities, while working within the constraints of shrinking budgets. Synch-Solutions offers deep experience, along with cutting-edge technology migration solutions that reduce administrative overhead and free up dollars for mission-critical services.

Transforming Government Organizations

“Do more with less” is clearly the rallying cry for government organizations today. Constituents are demanding more, and operating budgets that are already tight are expected to decline further in the years ahead, as tax-paying baby boomers retire. Yet many opportunities exist for reducing administrative costs so that savings can be reallocated to fund services for communities. Tremendous gains can be made when the synergy between technology and organizational structure is optimized, and Synch-Solutions can offer major assistance in this area. We can help you deliver more value for the taxpayer dollar.

Synchronizing People, Processes and Technology

Synch-Solutions is a leading provider of technology and management consulting services for government organizations. We are committed to delivering solutions that elevate the value these organizations can bring to the communities they serve. Our success is based on close collaboration with clients and service providers, which ensures a thorough understanding of market needs. We tailor innovative solutions that are designed to offer the highest potential for gaining operational efficiencies and improving service outcomes.

Many government organizations operate on legacy systems and outdated infrastructures. Synch-Solutions delivers the modernization solutions that promise the highest potential for gaining operational efficiencies and improving service outcomes.

Synch-Solutions’ employs proven methodologies that support achievement of operational and financial goals, and ensure that business processes and people are organized to optimize performance.

Delivering Proven Solutions

Through application of the highly disciplined Synch-Solutions Polaris Methodology, we provide a full range of technical and organizational solutions, including:

Enterprise Solutions. Enterprise Resource Planning (ERP) applications with portal access open up many opportunities for government organizations to enhance productivity by sharing and streamlining services. Applications such as eProcurement, tax and revenue management, and customer/supplier relationship management (CRM) create significant opportunities for reducing costs and improving overall performance, and Synch-Solutions can help you take full advantage of these benefits. The financial and human resources components of ERP can be leveraged across multiple agencies, thereby improving long-term ROI.

Synch-Solutions: Elevating Value for Communities

Synch-Solutions' Urban Model Initiative (UMI) provides a blueprint for harnessing the power of technology to enable improved public sector efficiency and effectiveness.

UMI offers:

- ▶ Interagency data sharing and integration
- ▶ Increased and improved service options for the public
- ▶ Streamlined government processes

Technology Solutions. Our experienced technology consultants provide collaborative technology services that enable clients to improve business process efficiency and effectiveness. These services include IT strategy development, application development and integration, network design and implementation, content and document management, records and case management, and technology infrastructure and help desk support.

Management Consulting. Our management consulting teams offer organizational change and development services that may be undertaken independently, or in direct support of a Synch-Solutions technology implementation. We partner with you to understand your organization's strategic goals, assess operational constraints in meeting them, and create a roadmap for change. We guide your organization through a disciplined process of transformation from current to desired future state that enhances your capacity to deliver value to your community.

Elevating Value

Success comes from working with a team that blends industry knowledge with a clear understanding of the unique needs of each government client. Our team of highly qualified consultants will enable your organization to:

- ▶ Provide a wider range of collaborative services
- ▶ Streamline access to records, documents and services
- ▶ Provide a consistent user experience – in person, by phone and over the Internet
- ▶ Reduce operating costs
- ▶ Reduce purchasing outlays
- ▶ Facilitate timely decision-making
- ▶ Manage future growth and change

Learn More

Our long-standing relationships and 100% referenceable client base are direct results of the investment we make in partnering with our clients to create a clear vision for success. For more information about Synch-Solutions, call 312-252-3700 or visit www.synch-solutions.com.

ABOUT SYNCH-SOLUTIONS

Synch-Solutions is a leading management consulting and technology services firm committed to delivering business transformation solutions that elevate the value an organization brings to its entire community. We are headquartered in Chicago, Illinois.

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