

## Corporate Snapshot



# Synch-Solutions Elevates Value

*Education, Government, Healthcare, Energy Utility and Commercial Sectors*

*Our consulting teams combine their breadth and depth of industry knowledge and expertise to enable true business transformations.*

### Business Transformations

- ▶ Improved information for decision making
- ▶ Reshaped jobs and workflows for improved performance and satisfaction
- ▶ Improved productivity
- ▶ Increased connectivity for organizational learning and service to clients
- ▶ Extended reach to remote locations
- ▶ Improved resource control
- ▶ Improved asset utilization
- ▶ Increased client satisfaction

One constant in today's ever-changing economic environment is that organizations across all industries must strive to fully leverage technology for performance improvement. Yet many organizations have learned the hard way that technology, on its own, does not improve performance. Information technologies, work processes and organizational structures must be well-aligned, and fully supportive of one another, to enable optimal performance.

Synch-Solutions is a management consulting and technology services firm dedicated to helping clients align their organizations for maximum performance. We partner with clients to design and implement technology solutions to meet their unique needs, ensuring that solutions are in line with organizational structure, including business processes and job responsibilities. Working in concert, our three consulting practices align people, processes and technology with the strategic goals of client organizations and the value expectations of the communities they serve.

### Management Consulting Practice

Our seasoned management consultants partner with clients to understand what drives value for their stakeholders and to develop strategies for converting environmental insights into performance improvements. Our expertise includes:

- ▶ Strategy Development
- ▶ Business Process Improvement

- ▶ Program Management Office
- ▶ Change/Transformation Management

### Enterprise Solutions Practice

We offer unparalleled expertise in Oracle/ PeopleSoft Enterprise Solutions. Through implementation, optimization, upgrading and maintenance of the full range of applications, we enable organizations to take advantage of enormous opportunities for performance improvement. Specifically, we offer:

- ▶ Strategy and Assessment Services
- ▶ Program and Project Management
- ▶ Application Management
- ▶ Functional Consulting
- ▶ Technical Consulting
- ▶ Training

### Technology Solutions Practice

Our expert technology consultants offer a vast array of solutions for improving business processes and performance, including:

- ▶ Managed Services
- ▶ Legacy Modernization
- ▶ IT Strategy Development
- ▶ Application Development
- ▶ Systems Integration
- ▶ IT Infrastructure Design and Support
- ▶ Content and Document Management
- ▶ Records and Case Management
- ▶ Call Center and Help Desk Solutions

## Synch-Solutions: Industry Focus

*The Synch-Solutions Urban Model Initiative (UMI) and County Government Model Initiative (CGMI) provide blueprints for harnessing the power of technology for improved public sector efficiency and effectiveness.*

### UMI and CGMI offer:

- ▶ Interagency data sharing and integration
- ▶ Increased and improved service options for the public
- ▶ Streamlined government processes

### Industry Focus is Key to Our Ability to Deliver Strong Results

We partner with our clients to deliver enduring performance improvements. Our focus on select industry sectors and deep understanding of their unique needs is what sets us apart and enables us to deliver optimal results. The Synch-Solutions Polaris Methodology guides targeted operational assessments, software implementations, program and project management, business process optimizations and change management across the industries we serve.

### Education: K-12, Community Colleges and Universities

Educational institutions face significant challenges as they strive to provide high-quality education on increasingly tight budgets. We collaborate with our clients to gain a thorough understanding of their unique needs and the impact on their institutions of the sweeping changes in education today. Our proven methodology enables us to design high-impact solutions that align people, processes and technology to meet strategic goals. We are a leading provider of Oracle/PeopleSoft Campus Solutions and integrated modules for Financial and Human Capital Management.

### Government: Federal, State and Local

Public agencies face the daunting challenge of working to elevate value for stakeholders despite shrinking budgets. Adding to the challenge, many government organizations continue to operate on legacy systems and outdated infrastructures. Synch-Solutions partners with clients to optimize the synergy between technology and organizational structure. We enable public sector organizations to reduce administrative costs so that savings can be reallocated to mission-critical public services.

### Healthcare

Healthcare organizations and facilities are under pressure to continually grow the value of their IT operations. Synch-Solutions addresses this need by providing the framework, services and processes to help increase the IT maturity level at these institutions. Through proactive management, service alignment and partnering, we provide security, reliability and availability while boosting the ability of healthcare institutions to adopt value-add technologies and practices.

### Energy Utilities

Energy utility companies are being increasingly challenged to deliver their core benefits: stable performance for consumers at acceptable rates. Recent changes in the industry have brought about mission-critical challenges, but also great opportunities. Synch-Solutions provides enterprise technology, business process and change management solutions that enable utility companies to maximize administrative and operational efficiencies and reduce costs, so that they may provide greater value to their customers.

### Other Commercial Sectors

Synch-Solutions invests in top talent with broad industry experience. Our consulting team members provide expertise in the following industries:

- ▶ Financial & Insurance
- ▶ Media/Publishing
- ▶ Professional Services
- ▶ Telecommunications

Companies across all industries face increasing domestic and global competition. They must distinguish their value in saturated markets or risk increasingly uncertain futures. Synch-Solutions works with clients to improve productivity, increase overall returns on technology investments and optimize success with strategic initiatives.



### ABOUT SYNCH-SOLUTIONS

Synch-Solutions is a leading management consulting and technology services firm committed to delivering business transformation solutions that elevate the value an organization brings to its entire community. We are headquartered in Chicago, Illinois.

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### Other Locations

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